



CUSTOMER

Blue Harbor Logistics Ltd.
200 Harbor Drive, Suite 410, Boston, MA 02210
Contact: Emily Carter - +1 617-555-0187
Requested by Emily Carter on Oct 3, 2026 - 9:12 am

SITE

Warehouse 3
18 Terminal Street, Dock B
Chelsea, MA 02150
Roof access from stairwell C, key at reception

EQUIPMENT	MODEL	SERIAL NUMBER	LOCATION
Rooftop air handling unit	AeroMax RT-450	RT450-22-08817	Roof, north side
INTERVENTION TYPE	SERVICE CONTRACT	TECHNICIAN	INTERVENTION DATE
Breakdown	Full service SC-112	John Smith	Oct 5, 2026

REQUEST

The unit stops after a few minutes with a high pressure alarm. Temperature in the warehouse above 84 °F, goods at risk.

WORK PERFORMED

Checked the refrigerant circuit and the electrical panel. Condenser coil heavily clogged with dust and pollen; condenser fan motor no. 2 with worn bearings and low insulation resistance.
Cleaned the condenser coil, replaced fan motor no. 2 and its run capacitor, checked the refrigerant charge (R-410A, within limits).
Unit tested for 45 minutes under full load: pressures and temperatures normal, alarm reset.

LABOUR, TRAVEL AND MATERIALS

TYPE	TECHNICIAN / MATERIAL	DATE	FROM - TO	QTY	UNIT
LABOUR	John Smith	Oct 5	8:30 - 12:30	4.00	h
LABOUR	Luke Morgan	Oct 5	8:30 - 12:30	4.00	h
TRAVEL	John Smith, Luke Morgan (van 07)	Oct 5	7:45 - 8:30	1.50	h
MATERIAL	FM-075 Condenser fan motor 0.75 kW			1	pcs
MATERIAL	CP-010 Run capacitor 10 µF			1	pcs
MATERIAL	CC-005 Coil cleaner, 5 l can			2	pcs
MATERIAL	Fasteners and cable ties			1	set

- ☐ Under warranty
- ☒ Intervention completed
- ☒ Further intervention needed
Replace fan motor no. 1 at the next scheduled maintenance (noisy bearings).

Labour	8.00 h
Travel	1.50 h
Materials used	4 items
Billed as per contract SC-112	

Technician

John Smith

John Smith - Polar Peak Climate Services

Customer

Tom Reyes, facility manager

Signed on Oct 5, 2026 - 12:41 pm



Polar Peak Climate Services

880 Riverside Avenue - Hartford, CT 06103 - USA
Phone +1 860-555-0126 - service@polarpeak-climate.com
polarpeak-climate.com - EIN 06-7781204

SERVICE REPORT

No. WO-2026-0319
Ticket T-4476 - Oct 5, 2026

CUSTOMER

Greenfield Dental Clinic

45 Maple Avenue, Stamford, CT 06901
Contact: Dr. Mark Wilson - +1 203-555-0144
Requested by Front desk on Oct 4, 2026 - 4:05 pm

SITE

Greenfield Dental Clinic

45 Maple Avenue, 2nd floor
Stamford, CT 06901
Surgery room 2, access between appointments

EQUIPMENT	MODEL	SERIAL NUMBER	LOCATION
Split heat pump, indoor unit	CoolBreeze DX-12 Inverter	DX12-25-31094	Surgery room 2
INTERVENTION TYPE	SERVICE CONTRACT	TECHNICIAN	INTERVENTION DATE
Warranty repair	-	John Smith	Oct 5, 2026

REQUEST

The indoor unit flashes error E6 and does not start in heating or cooling mode.

WORK PERFORMED

Error E6 confirmed: no communication between the indoor and outdoor units. Wiring and voltages checked, fault found on the indoor unit control board.
Replaced the control board (warranty part), cleaned the filters and the drain pan, tested the unit in heating and cooling mode for 30 minutes. Operation normal.

LABOUR, TRAVEL AND MATERIALS

TYPE	TECHNICIAN / MATERIAL	DATE	FROM - TO	QTY	UNIT
LABOUR	John Smith	Oct 5	2:00 - 4:30	2.50	h
TRAVEL	John Smith (van 04)	Oct 5	1:30 - 2:00	0.50	h
MATERIAL	DX-CB12 Indoor unit control board (warranty)			1	pcs
MATERIAL	FS-012 Washable filter set			1	set

- ☒ Under warranty
- ☒ Intervention completed
- ☐ Further intervention needed

Labour	2.50 h
Travel	0.50 h
Materials used	2 items
Warranty repair: no charge	

Technician

John Smith

John Smith - Polar Peak Climate Services

Customer

Dr. Mark Wilson

Signed on Oct 5, 2026 - 4:52 pm